

BOOKING CONDITIONS

AND OTHER IMPORTANT INFORMATION

WHAT'S INCLUDED IN THE TOUR PRICE

Inter-city Travel: By private motorcoaches, trains and/or ferries (see itineraries).

Motorcoach Travel: By air-conditioned luxury motorcoaches with seating seats and onboard restroom facilities. Trafalgar reserves the right to use smaller motorcoaches subject to a minimum number of passengers; these smaller coaches may feature air-conditioning and reclining seats, but no restroom facilities on board.

Air Transportation: Intra-airfare airfares is included in the land price only when indicated in the First Class Travel Highlights and/or pricing pages on specific itinerary pages.

Hotel Accommodations: Prices are per person and based on two persons sharing a two-bedded room with private bath and/or shower. Every effort has been made to reserve two-bedded rooms; however, on some occasions rooms with one bed may be the only choice available. These rooms will be allocated to single travelers and couples first; other rooms may feature a single bed and roll-away bed or sleeper sofa. There are a limited number of twin-share rooms available with our Guaranteed Room Share program. When booking triple rooms please note that in some hotels this may consist of one double bed and the third bed may be a roll-away bed which will limit space in the room. Availability of triple rooms is limited. Note that single rooms in European hotels are generally smaller than two-bedded rooms and that European hotel standards, facilities and services provided may vary from those in other parts of the world and are often local in style. Accommodations in South America may not be in compliance with the American with Disabilities Act and may not have wheelchair accessibility. Hotels listed on the itinerary pages are intended to be used on all departures; however, from time to time substitute hotels of similar standard (wherever possible) may be used for various reasons. Guests who are members of Hotel Frequent Traveler programs are not entitled to earn points with any of the hotels featured on a Trafalgar vacation. Special room requests such as smoking/non-smoking, adjacent, connecting or lower-floor rooms must be requested at the time of booking. These special room requests cannot be guaranteed and are based on availability at the time of check-in.

Travel Director: Guided vacations are conducted in English by a professional, multi-lingual Travel Director. In the unlikely event that there are fifteen guests or less traveling on a departure, Trafalgar reserves the right to operate this departure on an individual basis with private transfers and individual arrangements. Please refer to the individual tour pages.

Meals: In-flight meals and snacks are served according to airline policy. Continental or buffet breakfasts are served on all vacations except in Ireland, Britain (not including London) and Scandinavia, where full national style breakfasts are also included. Lunches and Dinners are included as detailed on itineraries.

Sightseeing: Excursions, entrance fees and English-speaking guide (when required) are included as detailed on the itinerary pages.

Transfers: Between airports, hotels, railway stations and piers are included as indicated on each itinerary (please see page 79 for details on airport transfers). London airport handling is included in provided ground tours, hotels, a land and air package with Trafalgar. There is no refund for unused airport transfers.

Porterage & Luggage Allowance: Baggage handling of one suitcase per person on tour; that is, included in the vacation price. Note that porterage on Train tours at train stations is not included. Due to limited coach capacity, a single bag should have dimensions not exceeding 30"x18"x10" (76x46x25cm) and weight not exceeding 50 lbs (23kg). A charge of US\$5 per traveling day will be collected by the Tour Director if a second piece of baggage is carried, or if the suitcase exceeds the established weight and/or dimensions. However, it cannot be guaranteed that more than one suitcase will be carried. Carry-on hand luggage should be one piece per person and should be limited in size (not exceeding 12x11x16" (30x28x41 cm) under each seat or in the small overhead compartment. Carry-on hand luggage handling is the responsibility of each guest and must be taken on and off the motorcoach by you each day of your tour. Please note that carry-on hand luggage with telescopic handles and wheels will not fit in the overhead compartments or under seats and therefore, cannot be accepted as carry-on luggage for safety reasons.

Airlines may impose stricter weight and size limits for luggage and we may also charge fees for checked baggage including the first checked bag. Please check with your airline(s) directly for the most current baggage regulations and related fees (www.trafalgar.com/baggage). Trafalgar is not responsible for additional fees imposed by air carriers regarding baggage.

Trafalgar will not accept liability for any loss or damage to baggage or any of the guest's belongings. Guests should report any lost items to the Travel Director who will assist in completing a lost property form that can be used for any insurance claim in this matter. However, Trafalgar cannot assist in locating any lost items once the guest has returned home.

Tips/Gratuities: All tips/gratuities are included for services on tour provided by dining-room waiters, chambermaids and porters at hotels.

WHAT'S NOT INCLUDED IN THE TOUR PRICE

Airfares to and from the start of your tour. Intra tour air travel for Australia and New Zealand itineraries; air-related taxes and surcharges (unless you purchase a land and air package or it is otherwise mentioned in the price panels); any additional fees charged by the airlines such as checked and/or excess baggage (visit www.trafalgar.com/baggage), seat selections and/or any other services; London airport transfers except when booking an air and land package with Trafalgar; passport and visa fees; insurance of all kinds; laundry, phone calls; beverages; meals not detailed in the itinerary; discretionary tips/gratuities to Travel Directors, Local Guides, and motorcoach drivers; tips/gratuities to board members, train and cruise ships; porterage at train stations; optional excursions; and all items of a personal nature. Additional taxes and surcharges may be collected by foreign government and non-government entities. The vacation price also does not cover costs and expenses such as the return to your home if you leave the tour at your own volition, due to illness, or as a consequence of official action by the government of any country visited.

RESERVATIONS & PAYMENTS

- | Deposit | Final Payment |
|---|---|
| \$200 per person, per tour (non-refundable, non-transferable) | At least 45 days prior to tour departure* |
- Trafalgar accepts payments in the form of checks, money orders, MasterCard, Visa, American Express and Discover Card. Your payment is not deemed made until Trafalgar receives it. Please note Discover Cards cannot be accepted for payment of Optional Excursions and/or tour on.
 - In order to secure space booked, Trafalgar should be advised of your credit card number when making the reservation. Your authorization to use your credit card number for deposit and/or final payment constitutes your compliance with our booking terms and conditions, whether or not you have actually signed the appropriate card. Verbal authorization of your credit card confirms your reservation. For security purposes, we are required to collect the guest's credit card billing address as well as the customer verification code.
 - Your land reservation will be confirmed on receipt of a non-refundable, non-transferable deposit of \$200 per person and per tour, which is required within 3 days of booking (except on some departures where space is limited and your deposit may be required sooner; you will be advised at the time of booking). This deposit forms part of your final payment. Your reservation will automatically be cancelled if the deposit is not received within the specified time (Trafalgar will not be responsible for lost land and air reservations).
 - Payment in full for your land reservation will be due no later than 45 days prior to departure*.
 - Payment in full is required for your airfare at the time of booking your flights in conjunction with a Trafalgar vacation, to get you to the starting point of the tour and from the ending point of the tour. Upon receipt of full air payment your airfare, taxes and fuel surcharges are final. This will be regardless of any future price fluctuations.
 - Payment in full is required at the time of booking for reservations made less than 45 days before tour departure*.
 - Any change or substitute of guest name within 45 days prior to departure* will be deemed a cancellation and applicable cancellation fees will apply.
 - Any special meal requirements will be made on a REQUEST basis only. Trafalgar CANNOT guarantee special meal requests nor will it assume any responsibility if a guest's special meal requests are not fulfilled.
 - Guests with special needs or disabilities are required to advise Trafalgar at the time of booking of any physical, medical or special needs that require accommodation.

BOOKING CHANGES, CANCELLATIONS & REFUNDS

Booking Changes: A fee of \$50 per person (per change) will be charged in addition to any airline fees for any revision or alteration made to a reservation after the booking is confirmed. Any alterations will risk the loss of air space or increased airfares. Name changes/substitutions or corrections will be treated as a cancellation of land and air. All normal land and air cancellation fees will apply. A change of tour date or tour itinerary within 45 days of tour departure* will be treated as a cancellation, and normal cancellation fees will apply.

Cancellations and Cancellation Fees: If you cancel more than 45 days prior to tour departure* your \$200 deposit, plus the Travel Protection Plan's insurance premium (if applicable; see page 81), will not be refunded, nor can it be credited to any other booking. Notice of cancellation must be made in writing either directly to Trafalgar or through your Travel Agent. The following changes will apply:

COACH TOURS (LAND ONLY)

No. of days prior to tour departure*	Cancellation fee as a % of total price
Over 45 days	\$200 non-refundable, non-transferable deposit
45 - 22 days	25%
21 - 8 days	30%
7 - 1 days	50%
Day of departure*/No Show	100%

†Plus the Travel Protection Plan's insurance premium if applicable.

Travel Agent fees and cancellation charges may also apply.

Extra Night Accommodations: Cancellations within 14 days of the booked date will incur a 100% cancellation fee; and for Europe, outside of 14 days the following fees will also be charged:

Over 45 days	\$30 (per person)
45 - 22 days	25%
21 - 15 days	30%

Airline Arrangements: The following cancellation charges apply for airline arrangements made by Trafalgar:

• Prior to Airline Ticketing: service fee of \$50 per person

• After Airline Ticketing: service fee of \$75 per person, plus any airline imposed penalties which may be up to 100% of the air ticket value

Refunds and Penalties:

Refunds: In the event of your withdrawal from a tour after commencement for reasons of illness, you must obtain a medical certificate in support of any insurance claim. We regret that no refunds can be made for absences from a tour, including but not limited to, missed meals or sightseeing. Trafalgar makes no representation or guarantee concerning reimbursements of funds paid by you under any insurance claim. Refunds for tour portion will only be processed after return of unused documents to Trafalgar.

Airfares: If paper tickets have been issued, no refund will be made for cancelled airfare on air-inclusive bookings until

tickets are returned to Trafalgar. Refunds for tour portion will only be processed after return of documents to Trafalgar. There will be no refund for partially used tickets for any lost ticket. Please ensure that returned travel documents which contain airline tickets are sent by registered or registered mail. Last ticket replacement can take up to 1 year and processing fees can be assessed.

TRAVEL DOCUMENTS

Provided full payment has been received on time, your travel documents will be sent to you approximately 21 days prior to departure. A documents shipment fee of \$10 per booking per address will be charged for delivery. If final payment is not received when due, costs to courier documents will be the responsibility of the guest/Travel Agent. If you are leaving home earlier, please ask your Travel Agent to request your travel documents well in advance. However, if travel documents are required the next day or earlier than 21 days prior to departure* a fee of \$35 will apply. Any documents delivered outside of the USA will incur a minimum fee of \$50. The actual cost will be advised at the time of booking.

Entry/Exit Requirements for South America: In some South American countries you may be subject to entry (reciprocity) fees and/or departure taxes/exit fees which will be collected at the airports upon entry by local government authorities. For more information, please check with your Travel Agent or local consular services for up-to-date information. As of June 30, 2011, the following reciprocity fees apply to Australian citizens only; for citizens of other countries, please consult with your Travel Agent or local consular office: Argentina: US\$100 collected when arriving on any international flight into Ezeiza International Airport as well as Jorge Newbery Airport when arriving on an international flight from Brazil, Chile, Paraguay or Uruguay; Chile: US\$60 when arriving on any international flight into Santiago International Airport. Upon departure from Costa Rica, a departure fee of US\$25 applies to citizens of all countries.

GENERAL INFORMATION & CONDITIONS

Tour Prices: Are based on costs; charges; tariffs; rates; prices; fees; levies and exchange rates as of 11 August 2011; up to date pricing contact your Travel Agent or visit www.trafalgar.com. No surcharges regarding cost or currency fluctuation will be made to the LAND only price once the deposit is received in full. This guarantee, however, excludes potential tax surcharges and does not apply to taxes, charges or levies imposed by any government or its agencies. Airport taxes are subject to change. All prices are in US Dollars unless otherwise stated.

Trans-Atlantic Airline Fuel Surcharges and Air-related Taxes, Fees and Restrictions: Airfares will be provided upon booking, will be based on roundtrip purchase, and will include air-related taxes, fees and fuel surcharges imposed by the airlines. Any additional fees charged by the airlines such as baggage handling (visit www.trafalgar.com/baggage for details) and/or any other services are the responsibility of the guest.

Airline Special Requests, Availability and Gateways: Seat assignment and special meal requests can be requested at time of booking. Trafalgar cannot guarantee confirmation of preferences. Frequent Flyer miles can be accrued on most air carriers but Trafalgar cannot provide upgrades using mileage. Note that not all airlines automatically provide pre-reserved seats (any additional charges imposed by the airline(s) for pre-allocated seats are at the guest's expense) and/or frequent flyer numbers to records to flights booked and ticketed by Trafalgar unless they are informed by your Travel Agent. Seats are limited on our contracted dates of service and are not available on every flight. Trafalgar does not hold black space on any airline and does not guarantee availability for every tour departure* date. You should be advised that due to demand during peak travel times, there may not be availability in popular gateway cities. Guests originating from different gateway cities and sharing a room or traveling with other guests, may not be confirmed on the same airline or routing. Seating and flight schedule changes are the sole responsibility of the airline.

Tour Participation: On all guided vacations children under the age of 5 years old are ineligible to travel. Children under 18 years of age must be accompanied by an adult. Trafalgar strives to provide a safe, enjoyable and memorable travel experience for all guests. Trafalgar welcomes guests with special needs or disabilities. However, please note the following:

- Guests are required to advise Trafalgar, in advance, of any physical, medical or other special needs that require accommodation.
- All guests must ensure they are medically and physically fit for travel. Trafalgar may impose safety requirements necessary for the safe operation of the tour. Trafalgar may also exclude an individual from participating in a tour or an activity if that individual's participation poses a direct threat to health or safety.
- Trafalgar does not provide personal devices (such as wheelchairs, hearing aids or prescription eye glasses) or services of a personal nature (such as pushing a wheelchair or assistance in eating, toileting or dressing). A companion capable of providing such assistance must accompany any guest who requires services of a personal nature.
- Trafalgar does not employ medical personnel. Any necessary medical attention will be provided by a local facility at the guest's expense. Trafalgar is not responsible or liable for any losses or costs incurred as a result of medical services obtained while on tour, or for the quality of the care or services received.

Guests should be aware that some tours include rough terrain, extensive walking over cobblestone streets, uneven pavement, steps and locations which may not be easily accessible or accessible by wheelchair. During the tour, Trafalgar may make arrangements with carriers, hotels and other independent suppliers to provide travel services. These parties are independent entities over which Trafalgar has no control. Accommodations on international tours may differ from those in the United States. Trafalgar cannot guarantee disability access or accommodations for guests traveling on international tours. Trafalgar may, in its sole discretion, decline the booking of any guest or remove any guest who cannot comply or refuses to comply with Trafalgar's terms and conditions. Trafalgar is not responsible for any costs incurred in the event a guest is removed from a tour. Guests agree not to hold Trafalgar or any of its related entities liable for any actions taken under these terms and conditions.

Itinerary Variations and London Olympics 2012: Trafalgar constantly strives to improve vacation itineraries and features. If such improvements or circumstances beyond our control make changes necessary, we reserve the right to vary itineraries and to substitute hotels. At certain peak periods duplicate departures may operate, and sometimes in reverse order; hotels may also vary from those stated on the itinerary pages. During local or national holidays, London Olympics 2012, Religious Festivals, Trade fairs (e.g. Amsterdam Bijl. Congress) or other events (e.g. Venice Film Festival) on London certain facilities such as museums, sightseeing tours, shopping and some hotels may be limited. Similarly, holidays, closing days and other circumstances may necessitate a change of the day of the week for scheduled sightseeing, shopping or other activities. Departures in early or late season are potentially operated in cool weather conditions. As a result, slight itinerary variations may occur, and certain activities may not be available due to seasonality or weather conditions. Availability of certain activities may also be limited due to itinerary variations. In such instances, and wherever possible, slight itinerary changes are made by Trafalgar to minimize inconvenience to our guests; and in these and other cases, substitute hotels may be used and will be of a similar standard and location wherever possible. If, however, you feel your enjoyment might be diminished by such limitations, please check with your Travel Agent before selecting a specific departure.

On tours that include cruises, the ship may be changed due to operational reasons.

On locally hosted itineraries, sightseeing and other services may occasionally be provided by third parties in which case Trafalgar and itineraries may vary.

Trafalgar's "Be My Guest" experiences are unique and take place in singular exclusive locations. In the unlikely event that our local hosts are unable to welcome Trafalgar guests, Trafalgar will attempt to find an alternate experience or a highlight meal will be provided in place of the "Be My Guest" experience.

Pre/Post-Tour Accommodations: If you have arranged with us to remain at a destination before and/or after your tour, please understand that your stay will be at your sole expense as is the transfer to either the hotel or airport. Please see page 79 for a list of pre- and post-tour accommodations. Space is limited and available for up to three nights before and/or after each tour. Breakfast and luggage handling is not included. Regrettably, complimentary transfers are not available for guests booking pre- and post-tour accommodations; however, independent airport transfers by law van or shuttle are available for purchase and must be booked at the same time as your pre/post-tour accommodations (see page 79 for details). Please also be aware that your extra night will not be at the hotel where your tour begins and ends; you will be responsible for your own transfer arrangements at your own expense.

For non-smoking: Trafalgar operates a daily seat rotation system and seats cannot be booked on coaches. Also, there is a strict non-smoking and no alcohol-drinking policy on board motorcoaches; however, regular comfort stops are made on traveling days.

Young Traveler Discount: Young Travelers must be under the age of 18 years on the date of departure* and MUST be accompanied by an adult, sharing a twin room (limit of one Young Traveler discounts per room except on North and South America itineraries when the limit is two Young Traveler Discounts per room). This discount is not combinable with the Travel with Friends & Family discount. Savings vary by itinerary. See itinerary pages for exact savings and page 18-19 for full details and conditions.

Tour Cancellations: Trafalgar reserves the right to cancel or re-schedule any tour departure in accordance with operating requirements or circumstances beyond its control. Trafalgar will try to re-book the same or similar tour. If there is a difference in cost, it will be at the guest's expense. And, where flights have been confirmed by Trafalgar, we will attempt to confirm air seats for new dates selected, subject to availability. If an alternative tour is not accepted by the guest within 7 days, we will refund all monies paid to Trafalgar and will be under no further obligation to the guest. Please note that Trafalgar is not liable for any cancellation penalties incurred on any other travel arrangements including air tickets purchased separately from the Trafalgar air-inclusive package or other travel arrangements affected due to our cancellations.

Travel Insurance: Trafalgar recommends that all guests purchase comprehensive travel insurance. Certain European countries have a requirement for foreign visitors to have valid medical insurance on entry. Trafalgar cannot be held responsible for denied entry should a guest be unable to provide details to the authorities of such insurance.

RESPONSIBILITY

Destination America Inc, AAT Kings (PTY) Ltd, AAT Kings Tours Ltd and Trafalgar Tours International Ltd, and various other suppliers (hereinafter collectively referred to as "Trafalgar" and/or "Operators"), are the agents for Trafalgar Tours International Ltd, who have empowered the Operators on its behalf to undertake the following duties:

- The Operators shall be responsible to the guest for supplying the services and accommodations described in this brochure, except where such services are to be supplied by independent contractors. In the event of any other causes of whatever kind or nature beyond the control of the Operators. In such circumstances, the Operators will do their best to supply comparable services, accommodations and itineraries and there shall be no refund in this connection.
- This brochure represents the entire agreement between the guest and the above mentioned Operators.
- In the absence of their own negligence, neither the Operators nor their agents or co-operating organizations shall be responsible for any cancellations or for acts of any other service providers concerned, diversion or substitution of equipment or any act, variations, postponements, omission or delay whatsoever by air carriers, land carriers, hoteliers or hotels, transportation companies, or any other persons providing any of the services and accommodations to guests including any results therefrom, such changes as services, accommodations or facilities, re-arrangements by same. Non shall be liable for any loss or damage to baggage or property, or for injury, illness or death, or for any damage or claims whatsoever arising from loss, negligence or delay from the act, error, omission, default or negligence of any person not its direct employee or under its exclusive control, including any act, error, omission, default, or negligence of any country, government or governmental authority, officer or employee. All baggage and personal effects are at all times and in all circumstances at the risk of the tour participant. Baggage insurance is recommended. Upon return to the United States, if lost articles are found and returned to the owner, a minimum service fee of \$50 will be charged. The carrier, hotels and other suppliers who provide services on tour are independent contractors; they are not agents, employees or servants of

the Operators or their associated companies. The Operators are not responsible for any criminal conduct by third parties.

4. When a guest occupies a motorcoach seat fitted with a safety belt, neither the Operators nor their agents or co-operating organizations or service providers concerned will be liable for any injury, illness or death or for any loss or damages or claims whatsoever arising from any accident or incident, if the safety belt is not being worn at the time of such accident or incident.

5. Transportation companies, airlines etc. are not to be held responsible for any act, omission or event during the time guests are not on board planes, transportation or conveyances. We rely on international convention which may apply to the services provided by us, our suppliers or agents with respect to any claim of any nature brought by you against us as a result of the provision of those services. International conventions which apply may include Warsaw Convention 1929 (as amended by Hague Protocol and Montreal Protocol) in relation to air travel, or Montreal Convention, the Berne Convention for rail travel, Athens Convention 1974 for carriage by sea, the Geneva Convention for carriage by road and the Paris Convention 1952 for Hotels. We are to be regarded as deriving all benefit of these conventions on limiting our liability in relation to any claim for death, injury, loss, damage and delay to guests and luggage. Enrollment in and payment for a tour shall constitute agreement and acceptance by the guest of the terms and conditions set forth in this brochure which cannot be varied except in writing by an officer of the Company.

6. The payment of a deposit and/or the issuance of tickets or vouchers shall be deemed your consent to the terms and conditions as described herein. It is specifically agreed that the agreement is entered into in Orange County, California, and in the event any legal or equitable action is initiated concerning the interpretation, enforcement, or breach of any term, condition, duty or contract contained or related to these Terms and Conditions, the exclusive venue for such action shall be solely in the Superior Court of California, Orange County. This agreement shall be construed in accordance with California law without regard to conflicts of law principles. All claims must be submitted in writing and received by Trafalgar no later than 60 days after completion of trip.

7. In the case of computer or human billing errors, we reserve the right to re-voice participants with correct billing. Every effort is made to ensure brochure accuracy at the time of going to press; however Trafalgar cannot be held responsible for printing or typographical errors, or errors arising from unforeseen circumstances.

8. The invalidity of any of the provisions hereof shall not effect the validity of any of the other provisions, and the agreement shall be construed as though such invalid provision had never been contained herein.

OTHER CONDITIONS, COMPLAINTS & ACCEPTANCE

It is your responsibility to comply with the terms, conditions or requirements of any service provider, or any country or governmental authorities, or to bear any costs or losses incurred as a consequence of you not complying with them.

Passengers who purchase from within California: Transactions entered into with Trafalgar are covered by the California Travel Consumer Restitution Fund (TCRF) if the passenger is located in California at the time of payment. Eligible passengers may file a claim with TCRF if the passenger is owed a refund of more than \$50 for transportation or travel services which the seller of travel failed to provide to a proper provider or such money was not refunded to you when required. The maximum amount that may be paid by the TCRF to any one passenger is the total amount paid on behalf of the passenger to the seller of travel, but not exceed \$15,000. A claim must be submitted to the TCRF within 12 months after the scheduled completion date of the travel. A claim must include sufficient documentation to prove your claim and a \$55 processing fee. Claimants must provide to the TCRF all their valid e-mail addresses against a registered participating seller of travel for matters arising out of a sale for which you file a TCRF claim. You may request a claim form by writing to: Travel Consumer Restitution Corporation, P.O. Box 6001, Larkspur, CA 94937-6001, or by faxing a request to: (213) 897-8946.

Passengers purchasing from outside of California: Transactions entered into with Trafalgar are not covered by the California Travel Consumer Restitution Fund.

Data Protection: In order to process your tour booking, Trafalgar will need to use personal information for you and other guests included in your booking. This personal information may include each guest's name, address, phone number, email address, passport number, credit/debit card number and sensitive information such as health, medical, dietary, mobility, religious or other special requirements. This personal information may be passed on to other suppliers of your travel arrangements in addition to public authorities (such as customs and immigration), security and credit checking organizations, and otherwise as required by law. Similarly, we may also need to provide personal information to contractors who provide services to or for us (e.g. sending mail, processing payments, providing marketing assistance). This may involve sending personal information (including sensitive information) to other countries that may not afford the same level of protection of personal information. We may also use the personal information you provide to us to review and improve the tours and services that we offer, and to write to you (by post, email and/or telephone) about other tours and services offered by Trafalgar that you may be interested in. If you don't want to receive this information, or if you want a copy of the personal information we hold about you, write to us at Trafalgar, Attn: TRAFALGAR TOURS WEST INC., 801 East Katella Avenue, Anaheim, California 92805. Trafalgar may charge a fee for supplying you with this information as permitted by law.

Complaint Procedure: Should you have a complaint in respect of your vacation, you should inform your Tour Director/ Representative immediately. If the matter cannot be resolved after the Travel Director's/Representative's best endeavors to do so during the vacation, your complaint can be made in writing to your local Trafalgar office within 60 days of completion of your vacation.

Acceptance: The person initializing or modifying the booking shall be deemed to have accepted the booking conditions.

ADDITIONAL OPTIONAL EXCURSIONS

With Trafalgar, you will enjoy many famous highlights as included features on your tour, at no extra cost. However, there is an exciting array of additional Optional Excursions and Activities which we make available to further enhance your enjoyment. These Excursions and Activities are optional, and are offered at special preferential prices. They can only be booked once you start your tour. As many of them are carefully programmed to coincide with the best highlights available at the time of your stay. A detailed list and cost of these will be included in your travel documentation. You can book and pay for them through your Travel Director, by cash, Travellers Check (not Europe), MasterCard, Visa or American Express. Please note that optional excursions may vary due to seasonal conditions and required minimum passenger participation. Prices are subject to change without notice.

* Please Note: The departure date constitutes the date indicated on Trafalgar's confirmation.

\$20 Million
Customer Protection Plan

FINANCIAL PROTECTION US\$20 MILLION YOUR PEACE OF MIND GUARANTEE

The traveling public has always been concerned about the protection of their advanced bookings. As part of Trafalgar's commitment to providing our customers with peace of mind in all dealings with Trafalgar, TravelCorp Financial Services Limited has provided a letter of credit to Trafalgar of US\$20 Million in respect of all customers traveling with Trafalgar.

UNITED STATES TOUR OPERATORS ASSOCIATION
\$1 MILLION TRAVELERS ASSISTANCE PROGRAM

Trafalgar Tours Limited shares the coverage available under the USTOIA \$1 Million Travelers Assistance Program with affiliates of The Travel Corporation who, as an Active Member of the USTOIA is required to post \$1 Million with USTOIA to be used to reimburse, in accordance with the terms and conditions of the USTOIA Travelers Assistance Program, the advance payments of Trafalgar Tours Limited customers in the unlikely event of The Travel Corporation bankruptcy, insolvency or cessation of business. Further, you should understand that the \$1 Million posted by The Travel Corporation may be sufficient to provide only a partial recovery of the advance payments received by Trafalgar Tours Limited. Complete details of the USTOIA Travelers Assistance Program and a list of affiliates may be obtained by writing to USTOIA at 275 Madison Avenue, Suite 2014, New York, NY 10016, or by email to information@ustoia.com or by visiting their website at www.USTOIA.com

TRAFALGAR TOURS WEST INC.

801 East Katella Avenue, Anaheim, California 92805

All European tours are operated by **TRAFALGAR TOURS LIMITED**
Picquet House, St Peter Port, Guernsey, GY1 1AF

All Australian tours are operated by **AAT KINGS TOURS (PTY) LTD.**
Level 7, 35 Crafston Street, Bondi Junction, NSW 2022, Australia

All New Zealand tours are operated by **AAT KINGS TOURS LTD.**
Level 1, 15 Day St, Newton, Auckland 1010, New Zealand

All North and South America tours are operated by **DESTINATION AMERICA INC.**
801 East Katella Avenue, Anaheim, California 92805

For further information visit our website at: www.trafalgar.com

This brochure was published in August 2011 and supersedes any other current brochure on the market.

Major Credit Cards Accepted