BOOKING CONDITIONS AND OTHER IMPORTANT INFORMATION

A quick reference guide to all the details you need to know before booking your holiday.
SUMMARY BOOKING AND CANCELLATION TERMS

<table>
<thead>
<tr>
<th>No of Days</th>
<th>Level 1</th>
<th>Level 2</th>
<th>Level 3</th>
<th>Oberammergau</th>
<th>Additional Air Tickets</th>
<th>Extra Accommodation</th>
<th>Chargeable Transfers</th>
</tr>
</thead>
<tbody>
<tr>
<td>120 days +</td>
<td>Deposit</td>
<td>Deposit</td>
<td>Deposit</td>
<td>Deposit</td>
<td>$75 plus airline charges</td>
<td>$35</td>
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<td>119 – 90 days</td>
<td>Deposit</td>
<td>Deposit</td>
<td>30%</td>
<td>Deposit</td>
<td>$75 plus airline charges</td>
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<td>89 – 60 days</td>
<td>Deposit</td>
<td>30%</td>
<td>60%</td>
<td>Deposit</td>
<td>$75 plus airline charges</td>
<td>Higher of $35 or 25% of accommodation price</td>
<td>Higher of $35 or 25% of transfer price</td>
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<tr>
<td>59 – 46 days</td>
<td>30%</td>
<td>60%</td>
<td>90%</td>
<td>Deposit</td>
<td>$75 plus airline charges</td>
<td>Higher of $35 or 25% of accommodation price</td>
<td>Higher of $35 or 25% of transfer price</td>
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<tr>
<td>45 – 22 days</td>
<td>30%</td>
<td>60%</td>
<td>90%</td>
<td>100% of Oberammergau supplement + 25% of land only price excl. Oberammergau</td>
<td>$75 plus airline charges</td>
<td>Higher of $35 or 25% of accommodation price</td>
<td>Higher of $35 or 25% of transfer price</td>
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<td>21 – 16 days</td>
<td>30%</td>
<td>60%</td>
<td>90%</td>
<td>100% of Oberammergau supplement + 30% of land only price excl. Oberammergau</td>
<td>$75 plus airline charges</td>
<td>Higher of $35 or 30% of accommodation price</td>
<td>Higher of $35 or 25% of transfer price</td>
</tr>
<tr>
<td>15 – 8 days</td>
<td>50%</td>
<td>90%</td>
<td>100%</td>
<td>100% of Oberammergau supplement + 30% of land only price excl. Oberammergau</td>
<td>$75 plus airline charges</td>
<td>Higher of $35 or 30% of accommodation price</td>
<td>Higher of $35 or 30% of transfer price</td>
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<tr>
<td>7 – 1 days</td>
<td>90%</td>
<td>100%</td>
<td>100%</td>
<td>100% of Oberammergau supplement + 50% of land only price excl. Oberammergau</td>
<td>$75 plus airline charges</td>
<td>100% of accommodation price</td>
<td>100% of transfer price</td>
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CANCELLATION CHARGES

Per person if you cancel

PLEASE NOTE
Included flights are outlined in each itinerary page price panel. Guests travelling on any flight must provide their full name (as appears on passport), date of birth and gender. Incomplete or inaccurate information may result in additional charges payable directly to the airline or in a worst-case scenario, be denied boarding.

Level 1: Cancellation fees are the minimum cancellation fee charged and is used unless the trip is described as Level 2 or 3.

Level 2: These trips are listed here but are generally trips which include cruises/berry, train or intra-trip flight elements

Level 3: Level 3 cancellation fees apply to the following trips:
- Antarctic Peninsula Land of Penguins and Icebergs

Please see the table for specific cancellation fees and terms for each trip level.
YOUR GUIDED HOLIDAY BOOKING

For the purposes of this document reference to “you” or “your” includes all guests in the party. The Travel Corporation (2011) Pty Ltd is the “Sales Company”. The “Operator” for the trips will be as described in the table below. Collectively these companies are referred to as “Trafalgar”.

Your agreement is with Trafalgar and a contract is formed when you make a reservation with us that we accept. Enrolment in and payment for a guided holiday shall constitute acceptance by the guest of the terms and conditions in this document. These cannot be varied except in writing by an officer of the Company.

All contracts with Trafalgar are made subject to the terms of these booking conditions.

The invalidity of any provisions herein shall not affect the validity of any other provisions. The agreement shall be construed as though the invalid provision was not contained herein and was replaced with an enforceable provision as near as possible in commercial effect to the original provision. Should any conflict arise between these booking conditions and those contained within our brochures, these booking conditions shall prevail.

DISCLAIMER
Travel is personal and each individual's goals and experiences may differ. Trafalgar will not be bound by, or liable for, any description, photograph, representation or warranty made by or provided by any independent third party sales representative, Travel Agent, or other person or entity relating to any holiday offered by Trafalgar.

DEPARTURE DATE
The departure date is the date indicated on the booking confirmation.

SITE SECURITY
Security is a major concern to all of us and the situation globally is constantly changing. Events around the world, coupled with the “Travel Advisories” put out by various governments, necessitate changes to the accommodations and itinerary or even trip cancellation. You must accept these risks involved to travel to any country that may experience security difficulties and accept responsibility for your own travel decisions.

COMPULSORY INSURANCE
All guests must have travel insurance with medical, evacuation and repatriation cover covering all applicable dates of travel with Trafalgar. This insurance must cover; trip interruption, personal injury, medical expenses and repatriation cover including during pandemic events.

The availability of travel insurance and extent of cover is constantly changing, please refer to our website trafalgar.com for most up to date information or talk to your reservation agent.

COVID-19
An inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death. According to the WHO senior citizens and guests with underlying medical conditions are especially vulnerable.

We ask that you please take personal responsibility for your wellbeing. This begins with packing any personal protective equipment and sanitisers you require. Please adopt physical distancing and hygiene practices throughout your trip travel arrangements. Use of hand sanitiser with instruction whether physical signage, or requests from our professional staff, once you are hol- daying with us. To travel with Trafalgar, you voluntarily assume all risks related to exposure to COVID-19. Full details of hygiene protocols can be found at https://www.trafalgar.com/travelwellbeing

DESTINATION
Europe and Britain, Africa, Asia Trafalgar Tours Limited Australia and New Zealand AAT Kings Tours (Pty) Limited and Travel Corporation NZ Limited USA, Canada, Mexico, Costa Rica, South America and Antarctica Destination America Inc.

Please refer to our website trafalgar.com for most up to date information on your pre-trip travel arrangements with instructions whether physical signage, or requests from our professional staff, once you are holidaying with us. To travel with Trafalgar, you voluntarily assume all risks related to exposure to COVID-19. Full details of hygiene protocols can be found at https://www.trafalgar.com/travelwellbeing

OBERMAMERGAU AND PASSION PLAY
All Oberammergau inclusive holiday prices are subject to change including, but not limited to, hotels, meals, sightseeing inclusions, itineraries, transfers and transportation.

No Book Early savings or any other discounts are applicable to the Oberammergau portion of the trip.

Deposit protection guarantee is not available on trips including Oberammergau.

Trafalgar has secured hotel accommodation either in Oberammergau or close by the picturesque villages of the Bavarian Alps. Please note that single and triple rooms are not available for the Oberammergau stay. Solo travellers and triple share guests will be matched and accommodated in a twin room with a fellow solo Trafalgar traveller (of the same gender) for the duration of the stay.

All services in Oberammergau are provided by a local agent, and hotel details will be advised by the Travel Director during the trip.

PLEASE NOTE
Where any specific terms and conditions conflict with those for holidays excluding Oberammergau, the specific Oberammergau terms and conditions shall prevail.

WHAT’S INCLUDED IN THE GUIDED HOLIDAY PRICE
AIR TRANSPORTATION
Not included unless otherwise outlined in each itinerary page price panel.

GUIDED HOLIDAY
By air-conditioned luxury motorcoaches, minibuses or 4x4 vehicles, trains, cruise ships, ferries and intra-trip flights including light aircraft as described in the respective itinerary. Please note on some regional holidays, transfers and sightseeing trips smaller motorcoaches without toilet facilities may be used. If, due to circumstances beyond our control, motorcoaches are used other than as advertised, a refund of $10 per person per day will be made.

Toilets may be affected by higher altitude or extreme weather conditions such as freezing temperatures and for the comfort of those on board the motorcoach the toilets may have to be closed. In these circumstances, additional rest breaks will be incorporated into the itinerary.

HOTEL ACCOMMODATION
Prices are per person, based on two persons sharing a room with private bath or shower. Triple rooms may be available on selected holidays in limited numbers. Triple or quad occupancy rooms may utilise rollaway beds and three adults may find these rooms small. This can be confirmed with your local travel expert or Trafalgar reservations agent.

Every effort has been made to reserve two-bed rooms; however, on some occasions, rooms with one double bed may be the only option available. These rooms will be allocated to solo travellers and couples first; other rooms may feature a single bed and rollaway bed, Murphy bed or sleeper sofa. A limited number of twin rooms are available with our shared room service on certain trips. Trafalgar shall not be responsible or liable for any claims or issues arising out of the shared rooming.

Special room requests (adjacent, connecting or lower floor rooms, as examples) must be made at time of booking. Special room requests are not guaranteed and are based on availability at time of check-in. Many hotels, lodges and luxury tented camps are 100% smoke-free, including all guest rooms, restaurants, lounges, meeting rooms and public spaces. Smoking in a non-smoking room will result in a fine.

Substitute accommodation may be used sometimes. We try to use those of similar standard. Hotel Frequent Traveller program points are not earned with hotels on Trafalgar trips.

Please note that hotel room sizes, standards, facilities and services provided may vary from country to country and region to region and are often local in style and may not have air conditioning.

CRUISES
Per person prices are based on two persons sharing a cabin with two berths, private shower and toilet. A limited number of single cabins or triple cabins may be available at an extra cost. Availability can be confirmed with your local travel expert or Trafalgar reservations agent.

FREE WIFI INTERNET SERVICE
Complimentary WiFi service is available in many Trafalgar hotel guestrooms and/or the public areas of most hotels. In most countries complimentary WiFi is also provided on board the motorcoaches except in remote locations. The WiFi on the motorcoaches uses the mobile phone network and as a result the connection may be slower than standard broadband and at times the WiFi may not be available. Audio and Video streaming is not available using motorcoach WiFi. Please note that it may not be available on train trips, cruises, safari lodges, some camps and the main Trafalgar motorcoach is not being used, such as on transfer motorcoaches and other local services. For further information on which countries WiFi is offered in as well as daily data allowances please refer to the Trafalgar website www.trafalgar.com/wifi

TRAVEL DIRECTOR
Guided holidays are conducted in English by a professional Travel Director or Driver Guide. Mini-stays, Explorers or itinerary extensions are normally not accompanied by Travel Director and are operated on a locally hosted basis using English-speaking Local Host services unless otherwise described. In the unlikely event that there are fifteen guests or less travelling on a departure, Trafalgar reserves the right to operate this departure on an individual basis with private transfers and individual arrangements. Please refer to the individual guided holiday itinerary.

MEALS
Meals are included as detailed on itineraries.

SIGHTSEEING
Experiences, entrance fees and an English-speaking Local Specialist (when required) are included as detailed in the itinerary pages.

TRANSFERS
Between airports, hotels, railway stations and piers are only included as indicated on each guided holiday itinerary. There will be no refund for missed or unused transfers. If you do not purchase your flights from Trafalgar, you will need to provide your arrival and departure flight information to Trafalgar no less than 21 days before flight departure. It is your responsibility to update Trafalgar with any changes to your flight schedule to ensure that you receive your transfers. Failure to do so may result in missing these services and no refund for missed or unused transfers. All transfer information resulting from missing or outdated flight information.

PORTERAGE
Luggage handling of one suitcase per person, at each guided holiday hotel and porter service at airports for intra-air inclusive guided holidays, is included in the price except in Australia and New Zealand where no porter services are provided at airports.

LUGGAGE ALLOWANCES
Due to limited motorcoach capacity, a single bag is allowed with dimensions not exceeding 30”x18”x10” (76x46x25cm) and weight not exceeding 50 lbs (23kg). Carry-on/hand luggage is restricted to one piece per person, not exceeding “12”x11”x6” (30x28x46cm) to fit under your seat or in the small overhead compartment. Carry-ons with telescopic handles and wheels will not fit in the overhead compartments or under seats and therefore, cannot be accepted as carry-on luggage. Carry-on/hand luggage handling is the responsibility of each guest and must be taken on and off the coach by you each day of the guided holiday.

If you wish to bring a second item of luggage please request this at time of booking. A charge of US$50 or local currency equivalent per travelling day will be collected by the Travel Director if a second piece of luggage is permitted to be carried, or if suitcase exceeds weight or size limits. This is not assurance that luggage in excess of limits on size, weight and number of pieces will be permitted on the coach.

Please be advised that stricter luggage allowances may be in place for other methods of transportation such as safari vehicles, flights and cruises. Please confirm with your local travel expert or Trafalgar reservations agent.

Trafalgar and Trafalgar’s affiliated entities shall not be liable for loss or damage to luggage or any guest’s belongings. Guests should immediately report lost items to the Travel Director who will assist in completing a lost property form that can be used for an insurance claim. Trafalgar cannot assist in locating lost items after the guest disembarks or completes the Trafalgar holiday.

TIPS/GRAUTITIES
Tips/gratuities are included for services on guided holiday, except to your Motorcoach Driver and Travel Director (and outside of the Americas to your Local Host and Local Specialist) whose tips/gratuities should be extended on a voluntary, individual basis at the end of your holiday. Included tips/gratuities cover all services provided by dining-room waiters, housekeeping staff and porters at hotels.

Tips/gratuities for cruises and train journeys are subject to other arrangements which may be confirmed with your local travel expert or Trafalgar reservations agent.

OPTIONAL PREPAID GRATUITYS
If you have prepaid your gratuities to your Travel Director and Motorcoach Driver, this will be detailed within your holiday documentation. We offer this option on the majority of our holiday itineraries. Please

For your holidays with Trafalgar, we ensure that the issues that may occur during your journey are handled by our staff in an efficient and expedient manner.

If you have any concerns, please bring these to the attention of your Travel Director or Local Host or Local Specialist, and they will take the appropriate action to address your concerns.

If you have any critique or suggestions for improving your Trafalgar journey, please provide this feedback to our Trafalgar Customer Service Team via our contact page for personal assistance.

In the unlikely event that you experience any issues during your journey, we take these concerns seriously and will work to resolve them promptly.

Our commitment is to ensure that you have a memorable and enjoyable experience during your Trafalgar holiday.

TRAFALGAR – BOOKING CONDITIONS

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check the holiday price panels for the applicable holidays where this option is available.

NOT INCLUDED IN GUIDED HOLIDAY PRICE

Any items and matters not referred to above, including, airfares to and from your destination, air-related taxes and fees (except where specified); additional fees charged by airlines such as checked and/or excess luggage, seat assignments, special request and visa or vaccination insurance; of all kinds; trips; gratuities to Travel Directors, (for trips to the Americas only Local Host, Local Specialists) and Motorcoach Drivers; laundry; phone calls; minibar, beverage and meals; the itinerary; personal Experiences; and all items of a personal nature. Additional taxes and surcharges may be collected by foreign governmental and non-governmental entities. The price does not cover travel, airfares, and expenses, including your return home, if you leave the guided holiday whether of your own volition, our decision based on behaviour that disrupts the trip, due to illness, action by any government or other party. This list is illustrative and not a complete list of every item not included.

RESERVATIONS AND PAYMENTS

1 Your guided holiday will be confirmed after receipt of a deposit as detailed in the Summary Booking and Cancellation Terms table. You have the right to refuse a booking without giving any reason and shall in that event return any deposit received. If not received within 7 days of booking, the reservation will automatically be cancelled. On certain departures, deposits may be required at time of booking to hold seats.

2 Air-inclusive bookings may require an additional non-refundable deposit or payment in full at the time of booking, see Air Arrangements section below.

3 Final payment for your land reservation will be due prior to departure no later than as detailed in the Summary Booking and meals cancellation terms table. Payment in full will be required at time of booking for reservations made later than the final payment due date (see Summary Booking and Cancellation table) prior to the trip departure date. Deposit and final payment will be converted in the local currency where the booking is made. Conversion is based on prevailing exchange rate on payment date. Please check with your Travel Agent at the time of booking. Your Travel Agent shall hold all monies for each and every person named in the booking until the booking is confirmed. When confirmed, your Travel Agent will hold all monies promptly to us. We are not liable for insolvent or other financial failures of travel agent should the monies due to us not be received.

4 Trafalgar reserves the right to cancel the reservation and impose cancellation charges if any payment is not received as detailed within the Summary Booking and Cancellation table. Trafalgar will not be responsible for lost land and/or air reservations.

5 Credit Card Bookings: Trafalgar should be advised of your credit card number when making your reservation directly with us. For security purposes, we are required to solicit the guest’s credit card billing address, card expiration date and the customer verification code every time a payment is applied.

6 Any special meal requirements, including allergies, must be provided at time of booking and are received on a REQUEST basis only. Trafalgar cannot assure that special meal requests will be fulfilled and does not assume responsibility or liability if requests are not fulfilled.

7 Your Travel Agent shall hold all monies for each and every person named in the booking until the booking is confirmed at which time your Travel Agent will hold all monies promptly to us. You consent to us depositing monies received by us as required by law. We will be entitled to keep interest earned on monies. You consent that all monies paid to us whether through your Travel Agent, by deposit or otherwise, may be disbursed by us as and when we see fit.

BOOK EARLY/EARLY BIRD SAVINGS/ PAY EARLY

Savings are applied at the time of booking, apply to the LAND-only portion of holidays featuring the “Early Bird Savings” in the price panel, and require full payment by the applicable full payment deadline dates (see “our deals section online”). If full payment is not received by the correct date – as stated on the invoice - the discount will be removed and the booking will be re-priced. These discounts are not valid on all itineraries or departure dates and do not apply to optional excursions, airfares, government taxes and fees, air flight supplements, extra nights accommodation, transfers or any cruise portion of a holiday. Normal cancellation penalties apply. This offer is subject to availability, applies to new bookings only and may be withdrawn at any time without notice. See the dates and prices section of the itinerary online at trafalgar.com for current availability.

TRAVEL DOCUMENTS

Provided full payment has been received on time and registration completed, travel documents will be sent in electronic format no later than 21 days prior to departure.

PASSPORTS, VISAS AND OTHER ENTRY/EXIT REQUIREMENTS

All guests including children must be in possession of a machine-readable passport valid for 6 months after their trip return date along with all applicable visas. Due to government imposed security/immigration measures, passport and emergency contact information is required for all guests prior to the release of travel documents.

It is the guest's sole responsibility to secure and/or pay for any and all visas or Electronic Travel Authorisations (ETA’s), affixing passport photos, visas or Electronic Travel Authorisations etc. that are required in order to be permitted entry into each destination. In some countries you may be subject to entry (reciprocity) fees and/or departure taxes/exit fees which will be collected at the airports upon entry/ departure by local government authorities. You should check with your Travel Agent or Consular Service for information regarding necessary visa and travel documentation. Where possible we strongly recommend obtaining any required visa or documentation prior to departure. Obtaining documentation while travelling can be a time consuming process and some countries will not issue documentation at the border. For some countries an invitation letter is required from the General Handler to send along with the visa application. Please note that entry to any country may be refused even if the required information and travel documents are complete. Trafalgar will require full passport information (full name, date of birth, passport number, issue and expiry dates) prior to final payment.

For up to date information on travel documents and visas, entry/exit taxes and further information on entry and exit requirements please check with your Travel Agent or local consular services. Obtaining and carrying these documents is your sole responsibility. Trafalgar bears no responsibility for such information and will not be responsible for advising and/or obtaining required travel documentation for any guest, or for any delays, damages, and/or losses including missed portions of your holiday related to improper documentation or government decisions about entry.

BOOKING CHANGES, CANCELLATIONS AND REFUDS

NAME CHANGES

An administrative fee of $75 per person will be charged for name changes or name corrections together with any costs incurred, including airline charges and fees.

OTHER BOOKING CHANGES

• Fee of $35 per person, if any flight changes are made due to any costs incurred, including airline charges and fees, will be charged for any revision or alteration made to a reservation after the booking is confirmed. Costs and charges may increase the closer to the departure date that changes are made. We will try to make your requested change but it may on occasion not be possible.

A change of guided holiday date or itinerary after final payment is due is (see Summary Booking and Cancellation table) of departure date will be treated as a cancellation. Cancellation fees will apply except when the change is to an earlier departure date and the guided holiday price is equivalent or greater, in which case a $35 per person amendment fee will be charged, together with any costs incurred including airline charges and fees.

CANCELLATIONS AND CANCELLATION FEES

Travel arrangements for any member of the party may be cancelled at any time by written notice by the person who made the booking. Please note the following:

• If notice of cancellation is received by Trafalgar before final payment due is (see Summary Booking and Cancellation table), deposit will be retained along with Trafalgar’s Cancellation Fee Waiver payment.

• If full payment is not received by the due date (see Summary Booking and Cancellation table), Trafalgar has the right to cancel your reservation and your deposit will be forfeited. Trafalgar will not be responsible for lost reservations.

• Notice of cancellation must be made in writing directly to Trafalgar or through your Travel Agent. Please also refer to Trafalgar’s Cancellation Fee Waiver payment.

• If a person in a party cancels and there is a room change caused by this cancellation (such as a Twin to Single, or Triple to Twin) we will provide those rooms promptly to us. We are not liable for insolvent or other financial failures of travel agent should the monies due to us not be received.

• Trafalgar reserves the right to cancel the reservation and impose cancellation charges if any payment is not received as detailed within the Summary Booking and Cancellation table. Trafalgar will not be responsible for lost land and/or air reservations.

• Credit Card Bookings: Trafalgar should be advised of your credit card number when making your reservation directly with us. For security purposes, we are required to solicit the guest’s credit card billing address, card expiration date and the customer verification code every time a payment is applied.

• Any special meal requirements, including allergies, must be provided at time of booking and are received on a REQUEST basis only. Trafalgar cannot assure that special meal requests will be fulfilled and does not assume responsibility or liability if requests are not fulfilled.

• Your Travel Agent shall hold all monies for each and every person named in the booking until the booking is confirmed at which time your Travel Agent will hold all monies promptly to us. You consent to us depositing monies received by us as required by law. We will be entitled to keep interest earned on monies. You consent that all monies paid to us whether through your Travel Agent, by deposit or otherwise, may be disbursed by us as and when we see fit.

IILLNESS OR ABSENCE

Early return expenses are the guest’s responsibility. There is no refund for absence or early departure from the itinerary, including but not limited to missed hotels, transfers, meals or sightseeing cruises or optional extensions. Trafalgar urges you to purchase travel insurance to cover such circumstances. Trafalgar cannot guarantee the reimbursement of any pre-paid charges, the scope of coverage, or other aspects of any travel insurance policy or claim.

AIR ARRANGEMENTS

RESERVATIONS/ TICKETING

If an air reservation is made by Trafalgar, full payment may be required for your airline at the time of booking. On receipt of full payment your airline, taxes and fuel surcharges are final. This will be regardless of future price fluctuations up or down. When booking a guided holiday including flights, you will be required, at the time of booking, to provide us the full name as detailed on the passport, passport number, nationality, date and place of issue for each guest.

Some intra-trip flights may require a deposit or full payment which may be up to 100% and non-refundable. Changes to flight itineraries and name changes and/or corrections may either not be allowed or may result in penalties charged by the airline. These are the guest’s responsibility along with the fees charged as described above.

Airlines (and other travel providers including Trafalgar) change prices and routes from time to time. All airfares are in the sole control of the airline and are subject to change at any time.

AIR CHANGES OR CANCELLATION

After deposit has been received changes or cancellations incur a service fee of $75 per person, reduced to $35 if ticket has not been issued prior to cancellation, plus any airline penalties. Airline imposed penalties may be up to 100% of the air ticket price. Published Fares, Promo Discount Fares, Promo Fares and some other airfares booked are non-refundable.

Cancellation table are additional to any cancellation fees or other charges that may be levied by your Travel Agent.

• Please also refer to Air Cancellation Section where applicable.

• Travel Protection Plan premiums are non-refundable.

Trafalgar/Costaver maintains a number of scheduled trips as a “Definite Departure,” These are trips which within all reasonable control, Trafalgar/ Costaver guarantees to operate. However, the ever-changing landscape of global travel and extraordinary events (such as the Covid 19 Pandemic) has made many aspects of planning travel difficult to guarantee. Changes to government policy, rules and regulations, transportation availability and other issues may force Trafalgar/Costaver to cancel or amend a trip to ensure the well-being of our travellers. We therefore reserve the sole right, at our discretion, to modify or cancel any trip (definite or not), accommodation, in-destination activity or arrangement at any time.

Trafalgar is not responsible for other travel arrangements that you or your party have made outside Trafalgar and which are affected by our cancellations. If the reason for your cancellation is covered under your insurance, you may be able to reclaim these charges from your insurer. You or your Travel Agent are responsible to make the claim to your insurer.
CRUISE FEES AND TAXES

These additional Cruise Fees, Taxes and gratuities are listed in the date and exists in these circumstances. No right of cancellation exists in these circumstances. These additional Cruise Fees, Taxes and gratuities are listed in the date and price panel of each Land Guided holiday and Cruise program in our brochures.

SHORE EXCURSIONS

To make your holiday even more memorable, cruise lines offer an extensive program of optional shore excursions. Some cruise lines may allow you to book these online direct with the cruise operator in advance of sailing.

CABIN ASSIGNMENT

Cabin assignment is strictly controlled by the cruise lines. Please confirm the available options with your Travel Agent.

GENERAL INFORMATION AND CONDITIONS

GUIDED HOLIDAY PRICES

These are based on costs, charges, tariffs, rates, prices, taxes, levies, exchange rates and other considerations. All are subject to change. Preview pricing is not protected should amendments be made to the booking. For up to-date pricing contact your Travel Agent or check on trafalgars.com. No surcharges regarding cost or currency fluctuations will be made to the LAND only price unless specified. Processing fees are not refundable or subject to any form of reduc- tion of any of the above. If the total guided holiday price increases by more than 10%, guests will have the option to cancel the guided holiday within 7 days of notification of the surcharge without penalty. All prices are in US Dollars unless specified.

OTHER FEES AND TAXES

Taxes and fees are subject to change without notice and will be confirmed at time of booking. Any additional fees charged by the airlines/ cruise lines such as luggage handling, seat selections, and/or any other services are the sole responsibility of the guest(s). Additional air-related restrictions apply. Any additional government taxes and fees charged by the cruise lines are the sole responsibility of the guest.

MINORS

Young persons under 18 years of age must be accompanied by an adult, who will be responsible for their welfare and supervision. Alcoholic beverages will not be served to guests under the legal age for alcohol consumption in the country being visited. Minors under age 18 travelling to certain foreign countries must be accompanied by both parents or have a notarized letter of consent signed by the parent(s) not travelling. Trafalgar is not responsible for any losses or consequences resulting from this. If the parent is deceased or the child has only one legal parent, a notarized statement must be obtained as proof. Trafalgar seeks to provide a safe, enjoyable and memorable travel experience for all guests.

SPECIAL REQUESTS, HEALTH, REDUCED MOBILITY

If your medical condition or any other disability or medical condition which may affect your holiday arrangements, you must provide us with full details before booking so that we can advise you if we can accommodate your request and provide you with precise information as to the suitability of the holiday taking into account your needs. Reduced mobility in some cases affects different things to different individuals as we fully appre- ciate that individual capabilities, restrictions and requirements are likely to vary considerably. When we make your booking, you accept responsibility for the proper conduct of all your holiday arrangements. Trafalgar does not reserve the right at any time to terminate the travel arrangements and/or cease to deal with any party member(s) whose behaviour, in the reasonable opinion of the supplier, is detrimental to the upholding of the holiday or distress or damage to anyone else or damage to property. Full cancellation fees will apply and no refund will be made. We have no obligation to pay compensation or meet any costs or expenses (including but not limited to alternative accommodation and return transportation arrangements) guest may incur as a result of the travel arrangements being terminated.

If you damage the accommodation in which you are staying or any prop- eerty, you must reimburse the accommodation provider or property owner concerned for the cost of the damage before the end of your stay if the cost has been established by then or as soon as it has been established if later. You indemnify us for the full amount of any claim (including legal costs) made against us. Criminal proceedings may be instigated. Trafalgar is not responsible for any costs incurred concerning a guest removed from a guided holiday or aircraft, ship or train. Guests agree not to hold Trafalgar or any of its related entities liable for any actions taken under these terms and conditions.

YOUNG TRAVELLER DISCOUNT

Young Travellers, usually only one Young Traveller discount is available per room, except Family Experiences which have two. The Young Traveller discount may not be applicable on certain itineraries or regions and applies to the land portion only of a trip. Some discounts cannot be combined and should be confirmed with your local Travel Agent.

ITINERARY VARIATIONS

Trafalgar strives to improve guided holiday itineraries, services and features. If improvements can be made, or in circumstances beyond our control make changes necessary, we reserve the right to vary itineraries and to substitute hotels. At certain peak periods multiple departures may operate, some- times interchanging hotels or suppliers. Trafalgar staff will not be available for such purposes. Trafalgar cannot guarantee that all stated highlights will be available, e.g., guided tours may be replaced by a local Travel Agent. Trafalgar does not hold block space on any airline and does not guarantee seats are not offered or different seats are desired, guests must contact the travel agency/ supplier in advance of travelling. Trafalgar may not be able to provide transfers for guests booking pre- and post-night stays or those who wish to extend their holiday after their return to the hotel or airport. Please see the ‘Extend your Holiday’ section of our brochures for a list of pre- and post-guided holiday accommodation availability. Additional charges may apply. Please contact your Travel Agent or check on trafalgars.com for further details.

EXTENDED HOTEL STAYS

If you arranged with us to remain at a destination before or after your guided holiday, you must advise us at the time of booking. We are unable to guarantee extended hotel stays as a matter of course.
adverse to force majeure or other circumstances beyond its control.

FOR YOUR COMFORT

TRAFALGAR reserves the right to cancel, re-schedule or make other adjustments to any cancellations or changes and is not liable for any cancellation or change costs or penalties incurred on other travel arrangements, including air tickets.

HOLIDAY CANCELLATION

The Operator will seek to supply comparable services, accommodations and itineraries and there shall be no refund in these circumstances.

DISCLAIMER OF LIABILITY

Neithet Trafalgar nor the Operator nor its agents or affiliated entities (“released parties”) shall be responsible or liable for cancellations, acts of other service providers, diversions or substitution of equipment or any act, variation, post-punishment, omission or default by air carriers, land carriers, hoteliers or hotels, transportation companies, or any other persons providing services or accommodations to guests including any actions thereof, such as changes in service, accommodations or facilities. Nor shall they be liable for loss or damage to luggage or property, or for injury, illness or death, or for any damages or claims whatsoever arising from loss, negligence or delay or the act, error, omission default or negligence of any person not its direct employee or under its exclusive control, including any act, error, omission, default, or negligence of any country, governmental or governmental authority, officer or employee. The released parties shall not be liable for indirect, special or consequential damages.

ADDITIONAL RISKS

Every effort is made to ensure accuracy of our brochures and website; however, Trafalgar may charge a reasonable fee for supplying you with this information quickly. Please quote your booking reference number and all relevant information. Failure to follow this procedure is due to force majeure or other circumstances beyond its control.

TRAVEL INSURANCE

The Operator warrants only that the services shall be generally, though in every way participating in a trip, even where caused by negligence of any of the Trafalgar group of companies, or any of their staff or agents, accept any responsibility or liability for any of the acts, omissions or defaults, whether negligent or otherwise, of any of the companies of the Trafalgar group of companies. All matters arising in relation to the services provided by The Travel Corporation (Pte) Ltd, but not in respect of other things, are subject to the laws of Singapore.

ERORS AND OMISSIONS

In the case of computer or human billing errors, we reserve the right to re-invoice guests, based on the correct billing.

Every effort is made to ensure accuracy of our brochures and website; however, Trafalgar may charge a reasonable fee for supplying you with this information quickly. Please quote your booking reference number and all relevant information. Failure to follow this procedure is due to force majeure or other circumstances beyond its control.

ADDITIONAL RISKS

If you don’t want to receive this information or want a copy of the personal information we hold about you, write to us at:  

RESPONSIBILITY

If you have a problem during your holiday please inform Trafalgar’s Travel Director/Local Representative immediately, who will try to make things right. 

DATA PROTECTION

If you receive the information or want a copy of the personal information we hold about you, write to us at:  

OTHER CONDITIONS

If you don’t want to receive this information or want a copy of the personal information we hold about you, write to us at:  

TRAFALGAR – BOOKING CONDITIONS
ADDITIONAL OPTIONAL EXPERIENCES

With Trafalgar, you will enjoy many famous highlights as included features on your guided holiday, at no extra cost. An exciting array of additional optional experiences and activities may be made available to further enhance your experience. These experiences and activities are optional, and are offered at special preferential prices. They can be booked only after you start your guided holiday, as many of them are carefully programmed to coincide with highlights available at the time of your visit. A detailed list and cost of these will be included in your travel documentation as well as available on the Trafalgar website once they have been confirmed for your itinerary. You can book and pay for them through your Travel Director, by cash or credit card. Optional experiences and activities may vary due to seasonal conditions and often require minimum guest participation. Prices are subject to change without notice. Please also see the relevant section of "Guided Holiday Participation" regarding limitation (exclusion) of our liability for optional experiences and activities operated by independent third party suppliers.

SALES COMPANY

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