BOOKING CONDITIONS
AND OTHER IMPORTANT INFORMATION

A quick reference guide to all the details you need to know before booking your vacation.
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**SUMMARY BOOKING AND CANCELATION TERMS**

<table>
<thead>
<tr>
<th>Level 1</th>
<th>Level 2</th>
<th>Level 3</th>
<th>Oberammergau</th>
<th>Additional Air Tickets</th>
<th>Extra Accomodations</th>
<th>Chargeable Transfers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Deposit due per person</td>
<td>$200</td>
<td>$350</td>
<td>$500</td>
<td>$575</td>
<td>As per airline policy</td>
<td>No additional deposit required</td>
</tr>
<tr>
<td>Final Payment Due</td>
<td>60 days</td>
<td>90 days</td>
<td>120 days</td>
<td>90 days</td>
<td>As per airline policy</td>
<td>In accordance with guided vacation</td>
</tr>
</tbody>
</table>

### CANCELLATION CHARGES
Per person if you cancel

<table>
<thead>
<tr>
<th>No of Days (before trip departure)</th>
<th>Level 1</th>
<th>Level 2</th>
<th>Level 3</th>
<th>Oberammergau</th>
<th>Additional Air Tickets</th>
<th>Extra Accomodations</th>
<th>Chargeable Transfers</th>
</tr>
</thead>
<tbody>
<tr>
<td>120 days +</td>
<td>Deposit</td>
<td>Deposit</td>
<td>Deposit</td>
<td>Deposit</td>
<td>$75 plus airline charges</td>
<td>$35</td>
<td>$35</td>
</tr>
<tr>
<td>119 – 90 days</td>
<td>Deposit</td>
<td>Deposit</td>
<td>30%</td>
<td>Deposit</td>
<td>$75 plus airline charges</td>
<td>$35</td>
<td>$35</td>
</tr>
<tr>
<td>89 – 46 days</td>
<td>Deposit</td>
<td>30%</td>
<td>60%</td>
<td>Deposit</td>
<td>$75 plus airline charges</td>
<td>Higher of $35 or 25% of accommodations price</td>
<td>Higher of $35 or 25% of transfer price</td>
</tr>
<tr>
<td>59 – 22 days</td>
<td>30%</td>
<td>60%</td>
<td>90%</td>
<td>Deposit</td>
<td>$75 plus airline charges</td>
<td>Higher of $35 or 25% of accommodations price</td>
<td>Higher of $35 or 25% of transfer price</td>
</tr>
<tr>
<td>45 – 22 days</td>
<td>30%</td>
<td>60%</td>
<td>90%</td>
<td>100% of Oberammergau supplement + 25% of land only price excl. Oberammergau</td>
<td>$75 plus airline charges</td>
<td>Higher of $35 or 25% of accommodations price</td>
<td>Higher of $35 or 25% of transfer price</td>
</tr>
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<td>21 – 16 days</td>
<td>30%</td>
<td>60%</td>
<td>90%</td>
<td>100% of Oberammergau supplement + 30% of land only price excl. Oberammergau</td>
<td>$75 plus airline charges</td>
<td>Higher of $35 or 25% of accommodations price</td>
<td>Higher of $35 or 30% of transfer price</td>
</tr>
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<td>15 – 8 days</td>
<td>50%</td>
<td>90%</td>
<td>100%</td>
<td>100% of Oberammergau supplement + 30% of land only price excl. Oberammergau</td>
<td>$75 plus airline charges</td>
<td>Higher of $35 or 30% of accommodations price</td>
<td>Higher of $35 or 30% of transfer price</td>
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<tr>
<td>7 - 1 days</td>
<td>90%</td>
<td>100%</td>
<td>100%</td>
<td>100% of Oberammergau supplement + 50% of land only price excl. Oberammergau</td>
<td>$75 plus airline charges</td>
<td>100% of accommodations price</td>
<td>100% of transfer price</td>
</tr>
<tr>
<td>Departure day and no show</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
<td>$75 plus airline charges</td>
<td>100% of accommodations price</td>
<td>100% of transfer price</td>
</tr>
</tbody>
</table>

### PLEASE NOTE
Included flights are outlined in each itinerary page price panel. Guests traveling on any flight must provide their full name (as appears on passport), date of birth and gender. Incomplete or inaccurate information may result in additional charges payable directly to the airline or in a worst-case scenario, be denied boarding.

Level 1: Cancellation fees are the minimum cancellation fee charged and is used unless the trip is described as Level 2 or 3.

Level 2: These trips are listed here but are generally trips which include cruise/ ferry, train or intra-trip flight elements.

Level 3: Level 3 cancellation fees apply to the following trips: Antarctic Peninsula Land of Penguins and Icebergs.
YOUR GUIDED VACATION BOOKING

For the purposes of this document reference to “you” or “your” includes all guests in the party. Trafalgar Tours West Inc is the ‘Sales Company’. The ‘Operator’ for the trips will be as described in the table below. Collectively these companies are referred to as “Trafalgar”.

Destination Operator
Europe and Britain, Africa, Asia Trafalgar Tours Limited
Australia and New Zealand AAT Kings Tours Pty Limited and Travel Corporation NZ Limited
USA, Canada, Mexico, Costa Rica, South America and Antarctica Destination America Inc.

Your agreement with Trafalgar and a contract is formed when you make a reservation with us that we accept. Enrolment in and payment for a guided vacation shall constitute acceptance by the guest of the terms and conditions in this document. These cannot be varied except in writing by an officer of the Company.

All contracts with Trafalgar are made subject to the terms of these booking conditions.

The invalidity of any provisions herein shall not affect the validity of any other provisions. The agreement shall be construed as though the invalid provision was not contained herein and was replaced with an enforceable provision as similar as possible to the original provision. Should any conflict arise between these booking conditions and those contained within our brochures, these booking conditions shall prevail.

○ DISCLAIMER
Travel is personal and each individual’s goals and experiences may differ. Trafalgar will not be bound by, or liable for, any description, photograph, representation or warranty made by or provided by any independent third party sales representative, Travel Agent, or other person or entity relating to any vacation offered by Trafalgar.

○ DEPARTURE DATE
The departure date is the date indicated on the booking confirmation.

○ SECURITY
Security is a major concern to all of us and the situation globally is constantly changing. Every day, the world, coupled with the “Travel Advisories” posted by various governments, may at times necessitate changes to the accommodations and itineraries or even trip cancellation. You must accept these risks involved in travel to any country that may experience security difficulties and accept responsibility for your own travel decisions. You are urged to consult with government sources, including the United States Department of State, news sources as well as your Travel Agent prior to making your travel plans.

○ COMPULSORY INSURANCE
All guests must have travel insurance with medical, evacuation and repatriation cover covering all applicable dates of travel with Trafalgar. This insurance must cover; trip interruption, personal injury, medical expenses and repatriation cover during including during pandemic events.

The availability of travel insurance and extent of cover is constantly changing, please refer to our website trafalgar.com for most up to date information or talk to your reservation agent.

○ COVID-19
An inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death. According to the WHO senior citizens and guests with underlying medical conditions are especially vulnerable.

We ask that you please take personal responsibility for your wellbeing. This begins with packing any personal protective equipment and sanitisers you require. Please adopt physical distancing and hygiene practises throughout your pre-trip travel arrangements and follow all health instruction whether physical signage, or requests from our professional staff, once you are vacati- onising with us. To travel with Trafalgar, you voluntarily assume all risks related to exposure to COVID-19. Full details of hygiene protocols can be found at www.trafalgar.com/travel-wellbeing

○ OBERAMMERGAU AND PASSION PLAY
All Oberammergau inclusive vacation prices are subject to change including, but not limited to, flights, meals, siteseeing inclusions, itineraries, transfers and transportation.

No Book Early savings or any other discounts are applicable to the Oberam- mergau portion of the trip.

Deposit protection guarantee is not available on trips including Oberam- mergau.

Trafalgar has secured hotel accommodations either in Oberammergau or close by in the picturesque villages of the Bavarian Alps. Please note that single and triple rooms are not available for the Oberammergau stay. Solo travelers and triple share guests will be matched and accommodated in a double room with a solo fellow traveler (or of the same gender) for the duration of the stay.

All services in Oberammergau are provided by a local agent, and hotel details will be advised by the Travel Director during the trip.

○ PLEASE NOTE
Where Oberammergau specific terms and conditions conflict with those for vacations including Oberammergau, the specific Oberammergau terms and conditions shall prevail.

WHAT’S INCLUDED IN THE GUIDED VACATION PRICE

○ AIR TRANSPORTATION
Not included unless otherwise outlined in each itinerary page price panel. Please be advised that due to the Transportation Security Administration’s (TSA) Secure Flight rules, airlines must collect required information from guests. For more information regarding TSA’s Secure Flight rules, please visit tsa.gov.

○ GUIDED VACATION
By air-conditioned luxury motorcoaches, minibuses or 4x4 vehicles, trains, cruises, ferries and intra-trip flights including light aircraft as described in the respective itinerary. Please note on some regional vacations, transfers and sightseeing trips smaller motorcoaches without toilet facilities may be used. If, due to circumstances beyond our control, motorcoaches are used other than as advertised, a refund of $10 per person will be made.

Toilets may be affected by higher altitude or extreme weather conditions such as freezing temperatures and for the comfort of those on board the motorcoach the toilets may have to be closed. In these circumstances, addi- tional rest breaks will be incorporated into the itinerary.

○ HOTEL ACCOMMODATIONS
Prices are per person, based on two persons sharing a room with private bath or shower. Triple rooms may be available on selected vacations in limited numbers. Triple or quad occupancy rooms may utilise rollaway beds and/or bunks. If triple rooms are not available, your local travel expert or Trafalgar reservations agent will assist in locating lost items after the guest disembarks or completes the guided vacation.

○ MEALS
Meals are included as detailed on itineraries.

○ TRAVEL DIRECTOR
Guided vacations are conducted in English by a professional Travel Director or Driver Guide. Mini-stays, Explorers or itinerary extensions are normally accompanied by Travel Director and are operated on a locally hosted basis using English-speaking Local Host services unless otherwise described.

In the unlikely event that there are fifteen guests or less travelling on a depar- ture, Trafalgar reserves the right to operate this departure on an individual basis with private transfers and individual arrangements. Please refer to the individual guided vacation itinerary.

○ MOBILITY
All Trafalgar itineraries are conducted with motorcoaches that are as similar as possible to the original provision. Should any conflict arise between these booking conditions and those contained within our brochures, these booking conditions shall prevail.

Every effort has been made to reserve two-bed rooms; however, on some occasions, rooms with one double bed may be the only option available. These rooms will be allocated to solo travelers and couples first; other rooms may be available to advertised beds on single, twin, or double beds only. A limited number of double rooms are available with our shared rooming service on certain trips. Trafalgar shall not be responsible or liable for any claims or issues arising out of the shared rooming.

Special room requests (adjacent, connecting or lower floor rooms, as exam- ples) must be made at time of booking. Special room requests are not guaran- teed and are based on availability at time of check-in. Many hotels, lodges and luxury tented camps are 100% smoke-free, including all guest rooms, restaur- ants, lounges, meeting rooms and public spaces. Smoking in a non-smoking room will result in a fine.

Substitute accommodations may be used sometimes. We try to use those of similar standard. Hotel Frequent Traveler program points are not earned with hotels on ‘room only’ vacations.

Please note that hotel room sizes, standards, facilities and services provided may vary from country to country and region to region and are often local in style and may not have air conditioning. Accommodations outside of the USA may not be in compliance with the Americans with Disabilities Act and may not have wheelchair accessibility.

○ CRUISES
Per person prices are based on two persons sharing a cabin with two berths, private shower and toilet. A limited number of single cabins or triple cabins may be available at an extra cost. Availability can be confirmed with your local travel expert or Trafalgar reservations agent.

○ FREE WI-FI INTERNET SERVICE
Complimentary Wi-Fi service is available in many Trafalgar hotel guestrooms and/or the public areas of most hotels. In most countries complimentary Wi-Fi is also provided on board the motorcoaches except in remote locations. The WiFi on the coach uses the cellular phone network and as a result the connection will be slower than standard broadband and at times may not be available. Audio and Video streaming is not available using motorcoaches Wi-Fi. Please note that it may not be available on train trips, cruises, safari lodges, tented camps or when the main Trafalgar motorcoach is not being used, such as on transfer motorcoaches and other local services. For further information please visit www.trafalgar.com/wifi.

○ TRAFALGAR – BOOKING CONDITIONS

○ TIPS/GRATUITIES
Tips/gratuities are included for services on guided vacation, except to your Travel Director and Driver Guide. Mini-stays, Explorers or itinerary extensions are normally accompanied by Travel Director and are operated on a locally hosted basis using English-speaking Local Host services unless otherwise described.

In the unlikely event that there are fifteen guests or less travelling on a depar- ture, Trafalgar reserves the right to operate this departure on an individual basis with private transfers and individual arrangements. Please refer to the individual guided vacation itinerary.

○ MEALS
Meals are included as detailed on itineraries.

○ SIGHTSEEING
Experiences, entrance fees and an English-speaking Local Specialist (when required) are included as detailed in the itinerary pages.

○ TRANSFERS
Between airports, hotels, railway stations and piers are only included as noted on each guided vacation itinerary. There will be no refund for missed or unused transfers. If you did not purchase your flights from Trafalgar, you will need to provide your arrival and departure flight information to Trafalgar no less than 21 days before flight departure. It is your responsibility to update Trafalgar with any changes to your flight schedule to ensure that you receive your transfers. Trafalgar will only do its utmost to ensure that flights are received in the price except in Australia and New Zealand where no porter services are provided at airports.

○ PORTERAGE
Luggage handling of one suitcase per person, at each guided vacation hotel, is included in the price. Tips for your porter at each hotel are included in the price. If you wish to tip your porter at each hotel make sure do so at the check out by you each day of the guided vacation.

LUGGAGE ALLOWANCES
Due to limited motorcoach capacity, a single bag is allowed with dimensions not exceeding 30”x18”x11” (76x46x25cm) and weight not exceeding 50 lbs/23kg. Carry-on hand luggage must be one piece per person, not exceeding 12”x14”x6”(30x36x14cm) to fit under your coach seat or in the small overhead compartment. Carry-ons with telescopic handles and wheels will not fit in the overhead compartment and therefore, cannot be accepted as carry-on luggage. Carry-on/hand luggage handling is the responsibility of each guest and must be taken on and off the coach by you each day of the guided vacation.

○ TIPS/GRATUITIES
Tips/gratuities are included for services on guided vacation, except to your Motorcoach Driver and Travel Director (and outside of the Americas to your Local Specialist and/or driver). Gratuity is not an extension, on a voluntary, individual basis at the end of your vacation. Included tips/ gratuities cover all services provided by dining-room waiters, housekeeping staff and other service providers on board hotel stays.

Tips/Gratuities for cruises and train journeys are subject to other arrange- ments which may be confirmed with your local travel expert or Trafalgar reservations agent.

OPTIONAL PREPAID GRATUITIES
If you have opted to prepay your gratuities to your Travel Director and Motorcoach Driver, this will be detailed within your vacation documentation. We offer this option on the majority of our vacation itineraries. Please check the vacation price panels for the applicable vacations where this option is available.

NOT INCLUDED IN GUIDED VACATION PRICE
Any items and matters not referred to above, including, airfares to and from your destination, air-related taxes and fees (except where specified); additional fees charged by airlines such as checked and/or excess baggage, seat selections and any other services; passport and visa fees; insurances of all kinds; tips;
Your guided vacation will be confirmed after receipt of a deposit as detailed in the Summary Booking and Cancellation Terms table. We reserve the right to refuse a booking without giving any reason and shall in that event return any deposit received. If not received within 3 days of booking, the reservation will automatically be canceled. On certain departure dates, deposits may be required at time of booking to hold seats.

Air-inclusive bookings may require an additional non-refundable deposit or payment in full at the time of booking, see Air Arrangements section below.

Full payment for your land reservation will be due prior to departure no later than as detailed in the Summary Booking and Cancellation Terms table. Payment in full will be required at time of booking for reservations made later than the final payment due date (see Summary Booking and Cancellation table) prior to the trip departure date.

Trafalgar reserves the right to cancel the reservation and impose cancellations and/or charges if payment is not received as detailed as within the Summary Booking and Cancellation table. Trafalgar will not be responsible for lost land and/or air reservations.

Credit Card Bookings: Trafalgar should be advised of your credit card number when you are making your reservation directly with us. For security purposes, we are required to collect the guest’s credit card billing address, card expiration date and the customer verification code every time a payment is applied.

Any special meal requirements, including allergies, must be provided at time of booking and are received on a REQUEST basis only. Trafalgar cannot assure that special meal requests will be fulfilled and does not assume responsibility or liability if requests are not fulfilled.

Your Travel Agent shall hold all monies for each and every passenger in the booking until the booking is confirmed at which time your Travel Agent shall provide those monies promptly to you. You consent to us depositing monies received by us as required by law. We will be entitled to keep interest earned on monies. You consent that all monies paid to us whether through your Travel Agent, by deposit or otherwise, may be disbursed by us as and when we see fit.

An administration fee of $75 per person will be charged for name changes or name corrections together with any costs incurred, including airline charges and fees.

A fee of $35 per person, per change plus any costs incurred, including airline charges and fees will be charged if any payment is not received to a reservation after the booking is confirmed. Costs and charges may increase the closer to the departure date that changes are made. We will try to make your requested change but it may on occasion not be possible.

If full payment is not received by the due date (see Summary Booking and Cancellation table), Trafalgar has the right to cancel said booking and your deposit will be forfeited. Trafalgar will not be responsible for lost reservations.

Your guided vacation will be confirmed after receipt of a deposit as detailed in the Summary Booking and Cancellation table. Prior to the trip departure date.

It is the guest’s sole responsibility to secure and/or pay for any and all visas or Electronic Travel Authorizations (ETA), affidavits, immunizations, etc. that are required in order to be permitted entry into each destination.

In some countries you may be required to purchase a visa (not included in the air or departure taxes/exit fees which will be collected at the airports upon entry/ departure by local government authorities.

You should check with your Travel Agent or Consular Service for information regarding necessary visa and travel documentation. Where possible we strongly recommend obtaining any required visa or documentation prior to departure. Obtaining documentation while travelling can be a time consuming process and some countries will not issue documentation at the border. For some countries an invitation letter is required from the Ground Handler to send along with the visa application.

Please note that entry to any country may be refused even if the required information and travel documents are complete. Trafalgar will require full passport information (full name, date of birth, passport number, issue and expiry dates) prior to final payment.

For up-to-date detailed information on travel documents and visas, entry/exit taxes and further information on entry and exit requirements please check with your Travel Agent or local consular services. Obtaining and carrying these documents is your sole responsibility. Trafalgar bears no responsibility for such information and will not be responsible for advising and/or obtaining travel documentation for any guest, or for any delays, damages, and/or losses including missed portions of your vacation related to improper documentation or government decisions about entry.

Trafalgar designates a number of scheduled trips as a “Definite Departure”. These are trips which within all reasonable control, Trafalgar/Costsaver guarantee to operate. However, the ever-changing landscape of global events and extraordinary events (such as the Covid 19 Pandemic) has made many aspects of planning travel difficult to guarantee. Changes to government policy, rules and regulations, transportation availability and other issues may force Trafalgar to cancel or amend a trip to ensure the wellbeing of our travellers. We therefore reserve the sole right, at our discretion, to modify or cancel any trip (definitive or not), accommodation, in-destination activity or arrangement at any time.

Trafalgar is not responsible for other travel arrangements that you or your party have made outside Trafalgar and which are affected by our cancellations.

If the reason for your cancellation is covered under your insurance, you may be able to reclaim these charges from your insurer. You or your Travel Agent is responsible to make the claim to your insurer.

Early return expenses are the guest’s responsibility. There is no refund for absence or early departure from a guided vacation, including but not limited to missed hotels, transfers, meals or sightseeing cruises or optional extensions. Trafalgar urges you to purchase private travel insurance to cover such circumstances. Please also refer to Trafalgar’s Gold Seal Additional Protection.

Trafalgar makes no representation or guarantees concerning reimbursement, scope of coverage, or other aspects of any travel insurance policy or claim.

Trafalgar reserves the right to offer alternative schedules for itineraries affected by airline schedule changes and weather. Flight delays, flight cancellations and schedule changes are the responsibility of the airline. Trafalgar will not be responsible or liable for such delays or rescheduling and extra charges.
Cruise fees and taxes

Trafalgar reserves the right to cancel, re-schedule or make other adjustments to the cruise unless it is not a major change to the itinerary. Trafalgar is not responsible or liable for losses or costs incurred due to unavoidable or unforseeable events such as weather conditions, for which no compensation can be claimed. Trafalgar reserves the right to vary itineraries if necessary and may at any time cancel or alter any part of the cruise due to circumstances beyond our control. These circumstances include, but are not limited to, war, political unrest, industrial action, strikes, accidents, illness, adverse weather conditions, border closures, inspections, ship unavailability, and failure to obtain permission to visit ports of call.

Travel Agents: Trafalgar is not responsible for any services arranged by a Travel Agent on your behalf. If you are booking through a Travel Agent, check that all the necessary arrangements have been made.

Cruise line regulations

If you have any dietary requests, allergies or any other special request, please advise us at the time of booking. Although we will endeavour to pass any reasonable requests on to the relevant supplier, this is not confirmation that the request will be met. It is also your responsibility to double check and reconfirm any requirements with all holiday suppliers.

Trafalgar does not provide personal devices (such as wheelchairs, hearing aids or personal oxygen equipment) or services of a personal nature (such as eating, toileting or dressing). A Traveller who requires services of a personal nature (eating, toileting, help standing, climbing stairs or being pushed in a wheelchair, as examples) must bring a companion to provide such assistance and must understand that other Travellers, Travel Directors and Trafalgar staff will not be available for such purposes. Trafalgar cannot assume that all cities will have disability access nor can we guarantee accessible accommodations for guests travelling on guided holidays. Our coaches are not accessible and we cannot guarantee space will be available for personal devices (such as wheelchairs, walkers, hearing aids). You must advise us before booking if you plan to bring a device of such nature.

If you are not a US Dollar traveller, your local Trafalgar office will also require you to specify your preferred currency. This will be used for all customer transaction purposes and for the calculation of any refund amounts. The currency you book your holiday in is the currency you will receive any refund in. This may differ from any currency that Trafalgar charges you for your holiday. Trafalgar reserves the right to pass a currency adjustment to the traveller to reflect the exchange rate at the time of payment. Trafalgar reserves the right to vary the currency used in the event that the currency you booked your holiday in no longer exists.

Trafalgar is not responsible or liable for any costs or expenses incurred as a result of the exclusion. In the case of ill health, we may make such arrangements we see fit and recover the costs thereof from you.

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Trafalgar does not provide personal devices (such as wheelchairs, hearing aids or personal oxygen equipment) or services of a personal nature (such as eating, toileting or dressing). A Traveller who requires services of a personal nature (eating, toileting, help standing, climbing stairs or being pushed in a wheelchair, as examples) must bring a companion to provide such assistance and must understand that other Travellers, Travel Directors and Trafalgar staff will not be available for such purposes. Trafalgar cannot assume that all cities will have disability access nor can we guarantee accessible accommodations for guests travelling on guided holidays. Our coaches are not accessible and we cannot guarantee space will be available for personal devices (such as wheelchairs, walkers, hearing aids). You must advise us before booking if you plan to bring a device of such nature.

If you are not a US Dollar traveller, your local Trafalgar office will also require you to specify your preferred currency. This will be used for all customer transaction purposes and for the calculation of any refund amounts. The currency you book your holiday in is the currency you will receive any refund in. This may differ from any currency that Trafalgar charges you for your holiday. Trafalgar reserves the right to pass a currency adjustment to the traveller to reflect the exchange rate at the time of payment. Trafalgar reserves the right to vary the currency used in the event that the currency you booked your holiday in no longer exists.

Trafalgar is not responsible or liable for any costs or expenses incurred as a result of the exclusion. In the case of ill health, we may make such arrangements we see fit and recover the costs thereof from you.
CHOICE OF LAW AND VENUE SELECTION
This Agreement is deemed to be entered into in Orange County, California. The exclusive venue for any action concerning the interpretation, enforcement, or breach of any term, obligation, or duty as contained or related to these Booking Conditions or any grievance relating to the trip shall be solely in the Superior Court of California in or for Orange County or the United States District Court for the Central District of California. This Agreement shall be construed according to the internal laws of California without regard to conflicts of law principles. All guest claims must be submitted in writing and received by Trafalgar no later than 60 days after completion of the Trafalgar vacation. If you have any grievance relating to the trip, the prevailing party is entitled to recover actual reasonable attorneys’ fees, costs and expenses.

GUARDS WHO PURCHASE FROM WITHIN CALIFORNIA
Transactions entered into with Trafalgar are covered by the California Travel Consumer Restitution Fund (TCRF) if the guest is located in California at the time of payment. Eligible guests may file a claim with TCFR if the guest is owed a refund of more than $50 for transportation or travel services which the seller of travel failed to provide to a proper vendor or such money was not refunded when required. The maximum amount which may be paid by TCFR is $50,000 for any guest’s claim to any one seller of travel, not to exceed $15,000. A claim must be submitted to the TCFR within 12 months after the scheduled completion date of the trip. This fund is available to you only if you have purchased your travel from a registered participant selling travel for matters arising from a travel transaction for which you filed a TCFR claim. You may request a notice from TCFR by writing to: Travel Consumer Restitution Corporation, P.O. Box 6001, Larkspur, CA 94977-6001; or by faxing a request to: (213) 897-8846.

DATA PROTECTION
To process your guided vacation booking, Trafalgar will need to use personal information about you and your booking. Personal information may include each guest’s name, address, phone number, email address, passport number, and any other information which you provide to us for the purposes of your travel. Trafalgar may share your personal information with third party suppliers, travel partners, travel agents, marketing partners, and affiliated companies in order to provide you with the travel services and vacation you have booked. You may request deletion of any personal information we have about you by writing to Trafalgar Tours West, Inc., 5551 Katella Avenue, Cypress, California 90630. Trafalgar may charge a fee for supplying you this information as permitted by law.

SPECIALLY DESIGNED VACATION PROGRAMS

If you have a problem during your vacation please inform Trafalgar’s Travel Director or the Representative immediately, who will try to make things right. Such assistance may include providing information on health services, local authorities and consular assistance as well as arranging communications through Trafalgar’s Travel Director or other travel arrangements. We may charge a fee for services where you have caused the problem intentionally or by your own negligence. If the matter was not resolved locally, please write to Trafalgar’s Travel Director or the Representative immediately. If you are unable to resolve your problem within 60 days of the end of your Trafalgar vacation, as it is important that you do so, we will deal only with the lead booking name in all subsequent correspondence and dealings. You are responsible for making all payments due, ensuring the accuracy of your information, and notifying us of any changes or cancelations for which you file a TCFR claim. You may request a notice from TCFR by writing to: Travel Consumer Restitution Corporation, P.O. Box 6001, Larkspur, CA 94977-6001; or by faxing a request to: (213) 897-8846.
ADDITIONAL OPTIONAL EXPERIENCES

With Trafalgar, you will enjoy many famous highlights as included features on your guided vacation, at no extra cost. An exciting array of additional optional experiences and activities may be made available to further enhance your experience. These experiences and activities are optional, and are offered at special preferential prices. They can be booked only after you start your guided vacation, as many of them are carefully programmed to coincide with highlights available at the time of your visit. A detailed list and cost of these will be included in your travel documentation as well as available on the Trafalgar website once they have been confirmed for your itinerary. You can book and pay for them through your Travel Director, by cash or credit card. Optional experiences and activities may vary due to seasonal conditions and often require minimum guest participation. Prices are subject to change without notice. Please also see the relevant section of "Guided Vacation Participation" regarding limitation (exclusion) of our liability for optional experiences and activities operated by independent third party suppliers.

UNITED STATES TOUR OPERATOR ASSOCIATION

$1 Million Travelers Assistance Program

Trafalgar Tours Ltd shares the coverage available under the USTOA $1 Million Travelers Assistance Program with affiliates of The Travel Corporation who, as an Active Member of the USTOA is required to post $1 Million with USTOA to be used to reimburse, according to the terms and conditions of the USTOA Travelers Assistance Program, the advance payments of Trafalgar Tours Ltd customers in the unlikely event of The Travel Corporation bankruptcy, insolvency or cessation of business. Further, you should understand that the $1 Million posted by The Travel Corporation may be sufficient to provide only a partial recovery of the advance payments received by Trafalgar Tours Limited. Complete details of the USTOA Travelers Assistance Program and a list of affiliates may be obtained by writing to USTOA at 275 Madison Avenue, Suite 2014, New York, New York 10016, or by email to information@ustoa.com or by visiting their website at ustoa.com

SALES COMPANY

TRAFALGAR TOURS WEST INC,
5551 Katella Avenue, Cypress, California 90630

OPERATORS

TRAFALGAR TOURS LIMITED,
Travel House, Rue du Manoir, St Peter Port, Guernsey, GY1 2JH

DESTINATION AMERICA INC,
5551 Katella Avenue, Cypress, California 90630

AAT KINGS TOURS (PTY) LIMITED,
82 – 86 Bourke Road, Alexandria NSW 2015, Australia

TRAVEL CORPORATION NZ LIMITED,
131 New North Road, Eden Terrace, Auckland, New Zealand

THE TRAFALGAR GROUP OF COMPANIES

The Trafalgar group of companies has Marketing/Sales/Administrative offices/agents in:

Australia, Brazil, Brunei, Canada, China, Guernsey, Hong Kong, India, Indonesia, Israel, Ireland, Japan, Malaysia, Myanmar, New Zealand, Philippines, Singapore, South Africa, South Korea, Sri Lanka, Switzerland, Taiwan, Thailand, United Kingdom and the USA.

Major Credit Cards Accepted.

Proud member of: USTOA, ASTA, IATA.